

Ocean Ridge Golf Focus Committee Meeting-Oct. 11, 2011

In attendance: Rick McCafferty, John Powers, Carole Schuster and Pam Bank from the OR golf leagues & community. Becky Noble, Brent Wise and Roxanne Shearon from Ocean Ridge Golf. Meeting began at 1:30 PM in Becky Noble's conference room.

COMMENTS:

Rick stated that the Focus Committee has received many positive responses from members regarding the new greens on Lion's Paw and the overall condition of all the courses. The superintendents have done an excellent job under very difficult weather conditions this year.

At the June 21st meeting with ORPG the Focus Committee was told that no decision had been made regarding the greens on Lion's Paw and that we would be the first to know if any decision was made. Six days later a general e-mail was sent to all members announcing the closing of Lion's Paw on July 5th and the replacement of the greens.

During today's meeting the Focus Committee reiterated that the greens are very good on all courses. Becky said that the membership was told about the Lion's greens via e-mail at the same time so no one was favored. This is how they will continue to communicate with membership going forward. Regarding the 2012 League Tee times, Roxanne said this is almost complete, and we should hear very shortly.

Becky Noble stated that OR Golf was surprised to still see the comment section of the meeting agenda remain as stated. We had commented on how the last couple of agendas "Comment Section" were negative in nature and we asked the Focus Group the meaning of the Comment Section in this particular agenda, as it seemed to imply (about the announcement of the Lion's Paw Renovation Project) that we were less than forthcoming about a decision on the Renovation and that there was an implicit promise to communicate any Capital Project announcement through the Focus Group. If we are to keep the second paragraph of the agenda then our response should be more detailed, specifically. I clarified that in fact at the time we last met with the Focus Group, that no decision had been made on the renovation project; we communicated at that time that we were working on it and no decision had been made, and it had not. We explained at least one factor that came into play when making a decision regarding timing of the project. As for a promise that the Focus Group would be the first to know, I stated that I did not recall such, but that I did recall a conversation with Mr. McCafferty, wherein I conveyed to him that if we were to make a decision to move forward with the Lion's Paw project in 2011, we would communicate such directly with our members. I stated that we valued the Focus Group, their input and role in providing feedback from members to our Management Team, but for many reasons all members learning of the announcement at the same time (The Focus Group does not have a list of all Golf Members, as we have not provided such), clear direction on details of the project, alternate arrangements during the renovation project, etc., it was best for Ocean Ridge Golf to communicate directly with those members who would be directly affected.

QUESTIONS:

1. What are the plans for the cart path repairs on Lion's Paw and Panther's Run? There are also a few repairs that need to be made on the Tiger's Eye paths. *Brent said that cart path maintenance is an ongoing process. The crushed material will continue to be used at this time. Some of the worst places will require extensive tree removal to repair.*
2. When will the dead and fallen trees be removed from the courses? Some of the storm damaged trees have been down for over a month. *Brent said that the tree removal continues ongoing each day by the course maintenance personnel.*
3. When will the log pile by Panther's #9 green be removed? The logs have been there for over four months. *This should be done any day, per Brent. (Work is now completed)*
4. Will ORPG be providing "drop area" signs near the tees on the par three holes that have drop areas? *Roxanne said sign requests have been put in.*
5. Has ORPG made any decision regarding 150-yard poles? *Decision is "No poles".*
6. Has ORPG made any decision regarding member discounts from the beverage carts? *Brent said that they have no way to manage this, so it is not planned in the immediate future. Ocean Ridge Golf does not have point of sale credit card machines on their beverage carts.*
7. Is ORPG planning on doing a member satisfaction survey any time in the near future? *Per Becky, they have been focused on big projects and it takes a lot of time to develop a meaningful survey. Currently the Golf Focus Group provides a good conduit for information sharing and feedback from the membership. The ORMA Long Range Planning survey results were also shared with OR Golf as the survey yielded many comments regarding Golf Courses, restaurants and overall Golf operations, feedback from members as well as property owners.*
9. Why do memberships not transfer when a dues paying initiated member moves within Ocean Ridge? *Per Brent, it is Ocean Ridge Plantation Golf's longstanding policy and there are no plans to change it.*
10. Has ORPG given any further consideration to a reduced initiation fee for re-sale homes or lots? *No per Becky and Brent, ORPG is not going to lower the fee. They are giving consideration to some type of payment plan for initiation fees.*
11. Why doesn't ORPG pay any of the award costs for the Ocean Ridge Club Championship? Currently ORMGA and ORLGA pay the entire cost. *Per Becky, ORPG sponsored many organizations and events in the past. The level of sponsorships changed with the recessionary economy. The level of cash sponsorship decreased over time and then was eliminated, but ORPG contributes in other ways. Roxanne stated that Golf Staff runs the events and scoring each day; additional tee times are allowed for the event;*

an additional date/day to play is added outside the normal Monday/Wednesday schedule; and a discounted rate for both Leagues is provided for play on Tiger's Eye. No plans to change in existing economy.

12. Will ORPG be placing trash cans near the course drinking fountains and at the driving ranges? *Yes, this will be done!*

13. If ORMGA and ORLGA do a Christmas lunch for the course workers, how many will attend, if it is held in mid-December? What is a good day or date? We need to know for catering purposes. *Brent said a ballpark is 40 plus during this time of year not including the Leopard's maintenance crew. He said that he will get back to Carole with a better count.*

SUGGESTIONS:

1. The exterior wood doors on the Tiger's Eye clubhouse need to be refinished. The metal exterior doors on the washrooms also need work as they are rusting.

2. The exterior men's washroom at the Tiger's Eye clubhouse needs some work.

3. The interior doors of the ladies washrooms on the golf courses need to be replaced or repaired (Carole said that a stall door needs to be repaired at the Panthers #14 comfort station). Many do not close.

4. The tee boxes on Lion's Paw are very uneven. They need to be leveled and reseeded. *That is on ORPG's list, per Becky!*

5. The cart path yardage markings on Tiger's Eye were recently re-painted. This should be done on the other course paths. *Roxanne said all yardages are being staked and painted.*

Rick McCafferty stated that this will be his last Focus Committee meeting as his tenure as ORMGA President is over in December.

Minutes submitted by Carole Schuster